



Terms and Conditions

Contents

1. Introduction	1
2. Acceptance of Terms	1
3. Definitions.....	1
4. Use of the Website	1
5. Intellectual Property.....	1
6. Orders Payments, and Delivery.....	2
7. Refunds and Returns	2
8. Limitation of Liability	3
9. Privacy	3
10. Governing Law and Jurisdiction.....	3
11. Amendments	3
12. Contact Information.....	3

1. Introduction

These Terms and Conditions ("Terms") govern your use of our website and services provided by Elite TCG, a UK-based trading card retailer specialising in Pokémon cards and other collectible trading cards. By accessing or using our website, you agree to be bound by these Terms, so please read them carefully.

2. Acceptance of Terms

By using our website, placing orders, or accessing any content or services provided by Elite TCG, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree with these Terms, please do not use our website.

3. Definitions

Website: The Elite TCG website, including all associated pages, services, and content.

User/You: Anyone who accesses or uses our website.

Products: Trading cards, including Pokémon cards and any other merchandise sold by Elite TCG.

Order: A purchase request made by a user through our website.

4. Use of the Website

Eligibility: You must be at least 18 years of age to use our website or, if under 18, have the consent of a parent or guardian.

Account Responsibility: If you register for an account, you are responsible for maintaining the confidentiality of your account details and for all activities that occur under your account.

Prohibited Activities: You agree not to misuse our website or help anyone else do so. This includes, but is not limited to, unauthorized access, the introduction of malicious software, or any activity that disrupts or interferes with the functioning of the website.

5. Intellectual Property

All content on the website—including text, images, graphics, logos, and software—is the property of Elite TCG or its licensors and is protected by copyright, trademark, and other

intellectual property laws. You are permitted to view, download, and print content for personal, non-commercial use only, unless otherwise expressly permitted by us in writing.

6. Orders Payments, and Delivery

5.1 Placing an Order

Orders placed on our website are subject to acceptance and availability.

We reserve the right to refuse or cancel any order at our discretion.

5.2 Payment

Payment for orders must be made using the available payment methods provided on the website.

All prices are in GBP and are subject to change without notice.

5.3 Delivery

We ship orders to addresses within the United Kingdom and, where applicable, internationally. Shipping charges and delivery times will be displayed at the point of checkout.

Risk of loss and title for products pass to you upon our delivery to the carrier.

7. Refunds and Returns

We strive to ensure you are completely satisfied with your purchase. Our Refunds and Returns Policy outlines the procedures and conditions under which products may be returned or refunded.

Reference to Policy: Please review our Refunds and Returns Policy for detailed information on your rights, the process for returns, and any applicable timeframes.

Defective or Incorrect Items: If you receive a defective or incorrect product, please contact us immediately for assistance.

General Returns: Returns for reasons other than defective or incorrect items are subject to the conditions specified in our Refunds and Returns Policy.

8. Limitation of Liability

No Warranties: The website and its content are provided "as is" without any warranties of any kind, whether express or implied.

Limitation: In no event shall Elite TCG be liable for any indirect, incidental, or consequential damages arising out of or in connection with your use of our website or products.

Maximum Liability: Our total liability to you for any claim arising out of these Terms or your use of the website will not exceed the amount paid by you for the product(s) in question.

9. Privacy

Your use of our website is also governed by our Privacy Policy, which explains how we collect, use, and safeguard your personal information. By using our website, you consent to our Privacy Policy.

10. Governing Law and Jurisdiction

These Terms are governed by and construed in accordance with the laws of England and Wales. Any disputes arising from these Terms or your use of our website shall be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Amendments

We reserve the right to modify or update these Terms at any time without prior notice. Your continued use of the website after any such changes constitutes your acceptance of the new Terms. It is your responsibility to review these Terms periodically.

12. Contact Information

If you have any questions, concerns, or comments regarding these Terms, please contact us at:

Elite TCG

Email: customer.service@elite-tcg.co.uk

Approved By:

Joel Farrant, Managing Director

Date:

24/02/2025

Signature:


